

Table of Contents

OVERVIEW	2
A. Purpose	
B. Methodology	
C. Coding and Tabulation	
D. Presentation	
Business-Related Internet Use	3
Internet Service Provider	4
Internet Access.....	6
Time Spent on Internet for Business-Related Purposes	7
Usefulness of Internet Information for Business	8
Internet Activities.....	9
Internet Use for Product Information.....	11
Use of Internet or CD-ROMs for Product Specifications	13
Company's Internet Purchases	15
Expected Change in Internet Purchases.....	15
<i>PME</i> Web Site Access.....	15
Valuable Information Sought on <i>PME's</i> Web site.....	17
Requested Changes to <i>PME's</i> Web Site	19
Business-Related Hardware/Software Purchases.....	20
Business Profile	21
Appendix	23